

CHEFMAN®

CORDLESS ELECTRIC KETTLE

USER GUIDE



Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 3-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

AFTER SALES SUPPORT

 USA 888-315-6553

 customerservice@chefman.com

MODEL: RJ11 SERIES



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This warranty gives you specific legal rights. You may have other legal rights that vary depending on where you live. Some states or provinces do not allow limitations on implied warranties or special, incidental, or consequential damages, so the foregoing limitations may not apply to you.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please call the following toll-free help line number: 888-315-6553, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit. We recommend you use a traceable, insured delivery service.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions.
2. To avoid circuit overload, do not operate another high wattage appliance on the same circuit.
3. When the kettles are turned on and boiling water, place the spout opposite you to avoid hot steam emitting from this appliance.
4. Do not open lid while kettle is boiling.
5. Do not touch hot surfaces. Use handles or knobs.
6. Do not operate the appliance with wet hands.
7. Do not fill kettle when positioned on base, dry the water on the bottom of the kettle/body before placing it onto power base.
8. To protect against fire, electrical shock and injury to persons, do not immerse cord, plugs, or the whole unit in water or other liquid.
9. Close supervision is necessary when any appliance is used by or near children.
10. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
11. Do not operate any electrical appliance with a damaged power cord or power plug or operate it after the appliance malfunctions, or has been dropped or damaged in any manner. Return this appliance to nearest authorized service facility for examination, repair or adjustment.
12. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electrical shock or injury to persons.
13. Do not use outdoors or for commercial purposes.
14. Do not let cord hang over edge of table or counter, or allow it to come into contact with hot surfaces including stove.
15. Do not place on or near a hot gas or electric burner, or in a heated oven.
16. Do not use appliance for other than intended use. Scalding may occur if the lid is removed during the brewing cycles.
17. Do not refill the kettle with water immediately following a boiling cycle. Let the kettle cool down before re-use or cleaning.
18. Interior of kettle should be washed/cleaned regularly as minor mineral deposits or dirt may build up.
19. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.

SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS (cont'd)

This appliance is for **HOUSEHOLD USE ONLY**.

SHORT CORD INSTRUCTIONS

- a. A short power-supply cord is to be provided to reduce risks resulting from becoming entangled in or tripped over a longer cord.
- b. Longer extension cords are available and may be used if care is exercised in their use.
- c. If extension cord is used:
 1. The marked electrical rating of the extension cord should be at least as great as the electrical rating of the appliance;
 2. If the appliance is of the grounded type the extension cord should be a grounding type 3-wire cord; and
 3. The longer cord should be arranged that it will not drape over the counter top of table top where it can be pulled on by children or tripped over.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT: During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Operating Instructions

USING YOUR KETTLE FOR THE FIRST TIME

Fill kettle to the maximum level mark with fresh tap water. Boil and empty the kettle then wash the reservoir with water, repeat the above 2 times.

1. Pull out the power cord from the compartment under the base, plug into a power outlet.
2. Open the lid then fill water into the kettle.
3. Never allow the water to fill above the maximum level or lower than the minimum level indicated in the interior of the appliance.
4. Close the lid and place the kettle back on the base unit.
5. Switch the kettle on by pressing the switch to the "I" position, the light will illuminate to indicate the kettle is heating.
6. The kettle will automatically switch to the off "O" position once the water has boiled and the indicator light goes off.

NOTE: Wait 30-60 seconds if you need to heat the water immediately after a boiling cycle.

The power source will only work if the kettle is placed directly on the base unit.

Features



1. Stainless steel interior and exterior
2. Power light - Kettle automatically shuts off once water reaches a boil
3. 360° swivel base

4. On/Off switch
5. Water level window (water window only on the 1.7L model)
6. Convenient cord storage

Cleaning and Maintenance

WARNING: Always unplug the product from the electrical outlet before cleaning it.

Unplug your unit and allow it to cool before cleaning. Rinse the kettle or wash with warm soapy water. Wipe the outside of the kettle and base of unit with a soft, damp cloth. Be sure that the electric kettle socket is kept dry during all cleaning.

Spout Filter – This kettle has a filter to keep the water clean. Run filter under hot water and gently rub with a clean cloth or brush.

Dry all parts after every use.

Never immerse kettle or power base in water.

Any other servicing should be performed by an authorized service representative.

DE-CALCIFICATION

De-calcification refers to removing mineral deposits, which may form in the interior of the kettle and may result in discoloration.

To get the best performance from your unit, decalcify your unit from time to time. Frequency will depend on the hardness of your water and how often you use the unit.

We suggest using a kettle descaler in order to dissolve these deposits or scale. Follow the directions on the descaler package.

If a commercial descaler is not available, fill the kettle with enough white vinegar to cover the bottom by about ½ inch. Heat the vinegar to a boil. Repeat this with cooled vinegar until all deposits are removed. When the descaling process is complete, empty the kettle and rinse out several times with clean water.

Terms and Conditions

Limited Warranty

CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V ~ 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 1 Sharp Plaza, Mahwah, NJ 07495.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells Chefman products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. Chefman and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

Warranty Card

CHEFMAN®

CORDLESS ELECTRIC KETTLE

All data fields are required in order for us to process your request:

Model Number: _____

Full Name: _____

Address: _____



_____ Email: (If applicable) _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Retail Store of Purchase: _____

Description of Malfunction:

Return your completed warranty card to

RJ Brands
1 Sharp Plaza
Suite 207
Mahwah, NJ
07495

AFTER SALES SUPPORT

 USA **888-315-6553**

 **customerservice@chefman.com**

MODEL: RJ11 SERIES

Phone lines available Monday to Friday, 9am-5pm EST

3-YEAR LIMITED WARRANTY



To log-in to ClubChefman.com follow the below steps:

1. Enter www.clubchefman.com into your web browser.
2. Click on "Sign Up Now".
3. Fill in the required information as prompted.

NOTE: "Place of Purchase" refers to the store at which you purchased your product.

4. Sign in using your User Name and Password.

CLUB CHEFMAN ACCESS CODE:

2131414

CHEFMAN®

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