

CHEFMAN®

RICE COOKER

USER GUIDE



Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

AFTER SALES SUPPORT

 USA 888-315-8407

 customerwarranty@rjbrands.com

MODEL: RJ34-10C-M



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



Contents

- 1** Introduction
- 2** Important Safeguards
- 4** Features
- 5** Operating Instructions
- 6** User Maintenance
- 7** Terms and Conditions
- 8** Warranty Card

Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

IMPORTANT SAFEGUARDS

SAFETY INFORMATION

READ ALL INSTRUCTIONS. THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions carefully.
2. Do not touch hot surfaces, use handles or knobs.
3. To protect against electrical shock do not immerse cord, plugs, or main body in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injury.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas stove or electric burner, or heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other liquids.
12. Do not use appliance for other than intended use.
13. The appliance must not be immersed in water.
14. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
15. Children should be supervised to ensure that they do not play with the appliance.
16. If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacture or its service agent.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFEGUARDS (cont'd)

WARNING: This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks.
If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

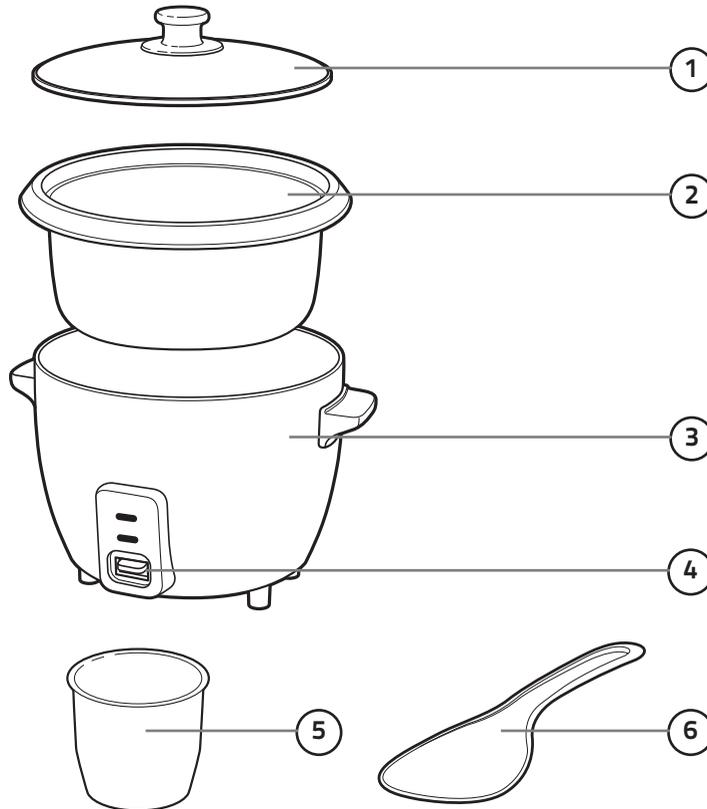
DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT: During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Features



1. Tempered Glass Lid
2. Inner Pot
3. Base
4. Warm/Cook Switch
5. 6-ounce (175 ml) Measuring Cup
6. Rice Paddle

Operating Instructions

BEFORE FIRST USE

Before starting to cook, clean the bottom of the inner pot and the surface of the heating plate. Turn the inner pot clockwise and counter clockwise so that it sits properly on the heating plate inside the rice cooker or it may not work or become damaged.

TO USE

1. Using the measuring cup provided in the package, measure and add rice to the inner pot.
2. Using the same measuring cup, add water to the rice inside the inner pot as directed below:

Cups of Raw Rice	Water (add to the line on pot)
20 cups	20 -20 ½ cups
15 cups	15 -15 ½ cups
14 cups	14 -14 ½ cups
12 cups	12 -12 ½ cups
10 cups	10 -10 ½ cups
8 cups	8 - 8 ½ cups
6 cups	6 -6 ½ cups
5 cups	5 -5 ½ cups
4 cups	4-4 ½ cups
2 cups	2 -2 ½ cups

3. Set inner pot in cooker. Place rice and water in inner pot. Turn pan gently to right and left. Ensure lid is placed firmly on pot.
4. Plug in power cord. Do not plug in until ready to cook. Otherwise, rice may become spoiled. If pot is not in cooker, cooking will not begin.
5. Press switch. "Cook" indicator tells you cooking has started.
6. When rice is done, the switch will automatically switch to "Warm". Leave covered for at least 15 minutes to steam rice.
7. Unplug after each use. Grasp the plug, not the cord.
8. When cooking, the water level should not be more than 70% of the volume.
9. Do not touch the ventilating hole, steam is very hot, scalding may occur.

User Maintenance

This appliance requires little maintenance. It contains no user serviceable parts. Do not try to repair it yourself. Bring to qualified personnel if servicing is needed.

TO CLEAN

1. Remove lid and wash in hot soapy water, taking care to rinse completely, then dry with a soft cloth. **Lid is not dishwasher safe.**
2. Remove inner pot and wash in hot soapy water, or place in dishwasher.
3. Clean outside of cooker with a clean damp cloth. Never clean any part of the cooker with abrasive cleaner. Use a damp cloth or sponge with water and mild dish detergent. Do not submerge any part of cooker in water. Wash only inner pot and lid.
4. To clean the heating plate and thermo-control plate, use steel wool to polish or remove any residue. Then wipe with a damp cloth. Allow to dry completely before re-using. You must keep the heating plate and thermo-control plate free from any foreign objects, otherwise the cooker will not operate properly.
5. Improper cleaning of cooker may cause unpleasant odors.
6. Any residue of vinegar or salt may cause pan to corrode.

Terms and Conditions

CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® RICE COOKER that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® RICE COOKER should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply call our toll-free number 1-888-315-8407 Ext: 400 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose \$5.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

Warranty Card

CHEFMAN®

RICE COOKER

Your details:

Name _____

Address _____

 _____ E mail _____

Date of purchase* _____

* We recommend you keep the receipt with this warranty card

Location of purchase _____

Description of malfunction:

Return your completed warranty card to

RJ Brands
873 Route 45
Suite 101
New City, New York
10956

AFTER SALES SUPPORT

 USA 888-315-8407

 customerwarranty@rjbrands.com

MODEL: RJ34-10C-M

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY

CHEFMAN®



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