Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

AFTER SALES SUPPORT

☎️ 888-315-8407
✉️ customerservice@chefman.com

MODEL: RJ15 SERIES

READ ALL INSTRUCTIONS BEFORE USE
For your safety and continued enjoyment of this product, always read the instruction manual before using.
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Introduction

Congratulations!

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer’s 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please email customerservice@chefman.com or call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.
SAFETY INSTRUCTIONS

SAFETY INFORMATION

WARNING: When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. READ ALL INSTRUCTIONS BEFORE USING.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock, do not immerse cord, plug, or heating base in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Use oven mitts or allow to cool before putting on or taking off parts.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the manufacturer (see warranty) for examination, repair, or adjustment.
7. Do not use outdoors.
8. Do not let cord hang over edge of table or counter or touch heated surfaces.
9. Do not place on or near a hot gas or electric burner or in a heated oven.
10. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids. Always use oven mitts when moving your heated slow cooker.
11. Do not use appliance for other than its intended use.
12. Avoid sudden temperature changes, such as adding refrigerated foods or cold liquids into a heated pot.
13. To disconnect, turn the thermostat to the OFF position then remove plug from wall outlet.
14. The use of accessory attachments not recommended by the manufacturer may cause injuries.
15. Keep slow cooker 6 inches clear from the wall and 6 inches clear on all sides.
16. CAUTION: To prevent damage or shock hazard, do not cook directly in the heating base. Cook only in the stoneware provided.
17. CAUTION, HOT SURFACES: This appliance generates heat and escaping steam during use. Proper precautions must be taken to prevent the risk of burns, fires, or other injury to persons or damage to property.

SAVE THESE INSTRUCTIONS FOR HOUSEHOLD USE ONLY
SAFETY INSTRUCTIONS (cont'd)

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:
1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

This appliance must be grounded while in use.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT
During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
Features

1. Lid
2. Lid gasket
3. Stoneware
4. Temperature settings
5. Heating base
Operating Instructions

BEFORE USING YOUR SLOW COOKER

Remove all packaging components and wash the lid and stoneware with warm soapy water and dry thoroughly.

ASSEMBLY

1. Place stoneware into the heating base.
2. Lower the lid horizontally down onto the stoneware.

STONEWARE INSERT

Like any ceramic, the stoneware cooking pot may crack or break if not properly handled. Failure to follow these instructions can cause breakage resulting in injury or property damage.

To prevent damage:

- All stoneware is breakable. Handle with care.
- Always use potholders when handling hot cookware.
- Do not place hot cookware on counter. Use protective trivet.
- Do not place stoneware base on any range top burner, under a broiler, microwave browning element, or in a toaster oven.
- Do not strike utensils against rim to dislodge food.
- Do not use stoneware cookware to pop corn, caramelize sugar, or make candy.
- Do not use abrasive cleaners, scouring pads, or any object that will scratch the cookware or accessories.
- Do not use or repair any item that is chipped, cracked, or broken. The bottom of product may be rough. To avoid scratching surfaces, place on placemat, tablecloth, or trivet.
- Do not use cooking pot for reheating foods or for general food storage.
- Always place foods into the cooking pot when it is at room temperature; then place pot into base before turning it on.
- Ingredients for a particular dish may be prepared in advance and stored in cooking pot in the refrigerator until ready to cook. Do not preheat base before adding pot. NEVER heat the cooking pot when it is empty.
Operating Instructions (cont'd)

HOW TO USE YOUR SLOW COOKER

Using a slow cooker is easy but different from conventional cooking. To help you, this manual contains many helpful hints for successful slow cooking. Many more slow cooker recipes books are available in libraries and bookstores. Keep these materials handy whether preparing your favorite recipes or trying something new.

A general rule of thumb for most slow cooker meat-and-vegetable combos is:

<table>
<thead>
<tr>
<th>Cooking Time in Recipes:</th>
<th>Recommended Temperature Setting:</th>
</tr>
</thead>
<tbody>
<tr>
<td>8-10 hours</td>
<td>LOW</td>
</tr>
<tr>
<td>4-6 hours</td>
<td>HIGH</td>
</tr>
</tbody>
</table>

Other favorite recipes may be adapted to the slow cooker. All times listed in the following chart are approximate and should serve only as cooking guidelines.

<table>
<thead>
<tr>
<th>Regular Cooking Time</th>
<th>Slow Cooker Cooking Times</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>LOW</td>
</tr>
<tr>
<td></td>
<td>HIGH</td>
</tr>
<tr>
<td>30 minutes</td>
<td>6-8 hours</td>
</tr>
<tr>
<td></td>
<td>3-4 hours</td>
</tr>
<tr>
<td>35-60 minutes</td>
<td>8-10 hours</td>
</tr>
<tr>
<td></td>
<td>5-6 hours</td>
</tr>
<tr>
<td>1-3 hours</td>
<td>10-12 hours</td>
</tr>
<tr>
<td></td>
<td>7-8 hours</td>
</tr>
</tbody>
</table>

1. Place the stoneware into the heating base, add your ingredients to the stoneware, and cover with the lid.
2. Plug in your slow cooker and select the temperature setting from the three setting options. Low is recommended for slow “all-day” cooking. One hour on High is equivalent to approximately 1 to 2 hours on Low. Refer to your specific recipe for more precise cook times. Warm is ONLY for keeping already cooked food at the perfect serving temperature until you are ready to eat. **DO NOT** cook on the Warm setting.

**NOTE:** We do not recommend using the Warm setting for more than 4 hours.
Operating Instructions (cont'd)

3. When cooking is done, unplug your slow cooker and allow it to cool before cleaning.

   **CAUTION:** When removing cover, grasp the designated area on the lid and lift to allow steam to escape before setting cover aside. To avoid burns, always hold cover so that escaping steam flows away from hands and face.

**TIPS**

- If you suspect that the power has gone out during the day, the food may be unsafe to eat. If you are unaware of how long the power was out, we suggest you discard the food inside.
- To avoid over or under-cooking, always fill the stoneware to conform to recommended cook times.
- Do not overfill stoneware. To prevent spillover, do not fill stoneware higher than ¾ full.
- Always cook with the lid on for the recommended time. Do not remove the lid during the first two hours of cooking.
- Always wear oven mitts when handling the lid or stoneware.
- Unplug when cooking is done and before cleaning.
- Removable stoneware is ovenproof and microwave safe. Do not use removable stoneware on gas or electric burner or under broiler. Refer to chart below.

<table>
<thead>
<tr>
<th>PART</th>
<th>DISHWASHER SAFE</th>
<th>OVEN SAFE</th>
<th>MICROWAVE SAFE</th>
<th>STOVETOP SAFE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lid</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Stoneware</td>
<td>Yes</td>
<td>Yes, but not in the broiler</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>
Cleaning and Maintenance

- Always turn your slow cooker off, unplug it from the electrical outlet, and allow it to cool before cleaning.
- The lid and stoneware can be washed in the dishwasher or with hot, soapy water. Do not use abrasive cleaning compounds or scouring pads. A cloth, sponge, or rubber spatula will usually remove residue.
- As with any fine ceramic, the stoneware and lid will not withstand sudden temperature changes. Do not wash the stoneware or lid with cold water when they are hot.
- The outside of the heating base may be cleaned with a soft cloth and warm, soapy water. Wipe dry. Do not use abrasive cleaners.
- **CAUTION:** Never immerse the Slow Cooker housing in any liquids.

**SPECIAL CLEANING**

If cooking pot becomes stained, clean with a non-abrasive cleanser or apply a paste of baking soda with a soft cloth. To remove water spots or mineral deposits, wipe with distilled white vinegar, or pour a small amount into pot and let it soak. After cleaning, wash pot in warm, soapy water, rinse and dry.

**TO STORE**

Be sure all parts are clean and dry before storing. Store appliance in its box or in a clean, dry place. Never store it while it is hot or wet. To store, place cooking pot inside the base and the lid over the pot. Never wrap cord tightly around the appliance; keep it loosely coiled.
Recipes

SAUSAGE AND MEATBALLS

Serves 8-10

Ingredients:
3-5 pounds sausage and meatballs uncooked,
1-2 28-ounce cans plum tomatoes in juice, chopped coarsely
6 cloves garlic, peeled and chopped
1 bunch fresh basil
1 28-ounce can crushed tomatoes
Cooked pasta
Grated cheese

Cooking Instructions:
1. Brown sausage and meatballs in a skillet on stovetop (optional).
2. Add all ingredients to slow cooker except pasta and grated cheese.
3. Cover and cook on Low for 7-8 hours or on High for 4-5 hours.
4. Serve with cooked pasta and grated cheese.

EASY, HEALTHY FISH FILLET

Serves 4-6

Ingredients:
Kosher salt and pepper
2-3 lemons, thinly sliced
2-3 pounds white fish, (cod, sea bass, tilapia or catfish), skinned
Prepared salsa or olive tapenade to garnish
Fresh herbs (flat-leaf parsley, basil, tarragon, savory or a combination of all)

Cooking Instructions:
1. Salt and pepper both sides of the fish and place in slow cooker. Cover top of fish with herbs and lemon slices, and tuck some under fish.
2. Cover and cook on High for approximately 30-40 minutes, or until no longer translucent. Cook times vary depending on thickness of fish.
3. Remove lemon slices and top with salsa or tapenade.
Recipes (cont'd)

**BEEF STEW**

Serves 6-8

Ingredients:
- 2-4 pounds beef chuck stew meat, cut into 1-inch cubes
- 3 cloves garlic, minced
- 2 bay leaves
- ½ cup flour
- 6 small potatoes, quartered
- Kosher salt and pepper
- 2-3 onions, chopped
- 3 cups beef broth
- 3 celery stalks, sliced
- 1 tablespoon Worcestershire sauce

Cooking Instructions:
1. Sprinkle flour, salt and pepper over meat. Place meat in slow cooker.
2. Add remaining ingredients and stir well.
3. Cover and cook on Low for 8-10 hours or on High for 5-6 hours, or until meat is tender.

Stir thoroughly before serving.
Terms and Conditions

CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® Slow Cooker that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® Slow Cooker should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-8407 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose $10.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.
Warranty Card

Your details:

Name: ________________________________

Address: ____________________________________________
__________________________________________

Phone: ____________________________ Email: __________________________

Date of Purchase*: ____________________________

*We recommend you keep the receipt with this warranty card

Location of Purchase: ____________________________

Description of Malfunction:

Return your completed warranty card to:

RJ Brands
873 Route 45
Suite 101
New City, New York
10956

AFTER SALES SUPPORT

888-315-8407

customerservice@chefman.com

MODEL: R15 SERIES

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY
To log-in to ClubChefman.com follow the below steps:

1. Enter www.clubchefman.com into your web browser.
2. Click on “Sign Up Now”.
3. Fill in the required information as prompted.
   NOTE: “Place of Purchase” refers to the store at which you purchased your slow cooker.
4. Sign in using your User Name and Password.

CLUB CHEFMAN ACCESS CODES:
1.5QT Black: 59661618